

FIG. 1

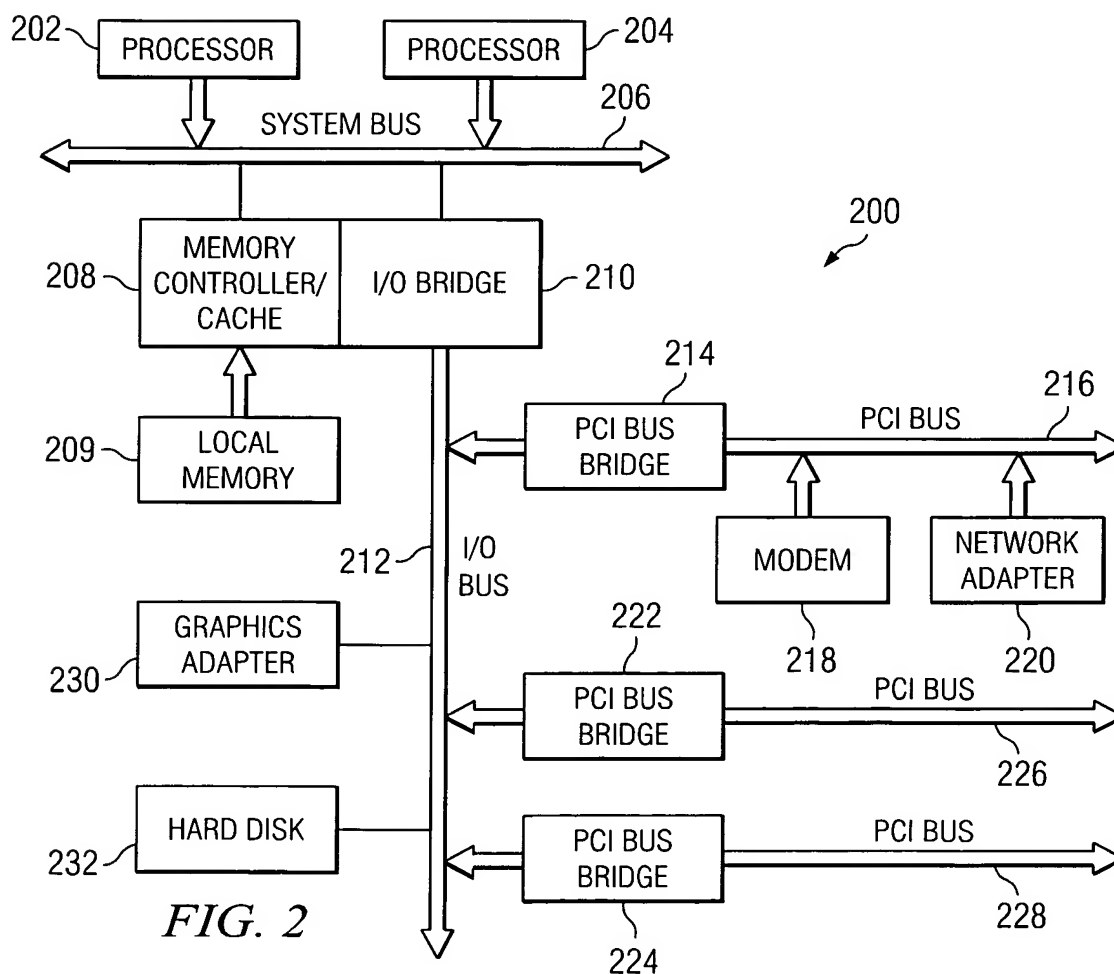


FIG. 2

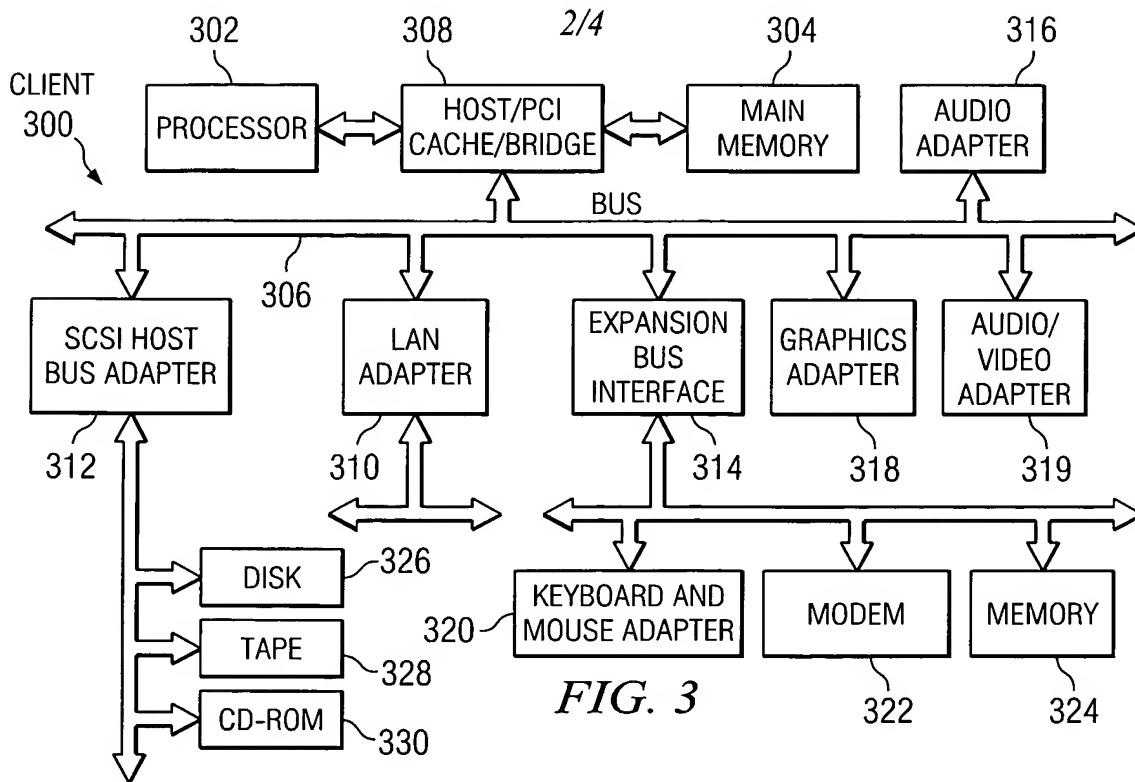
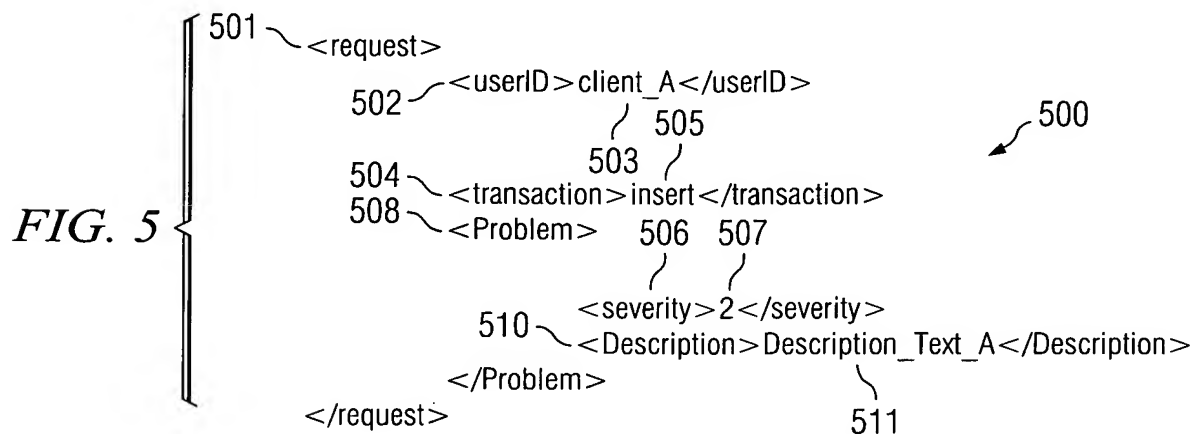
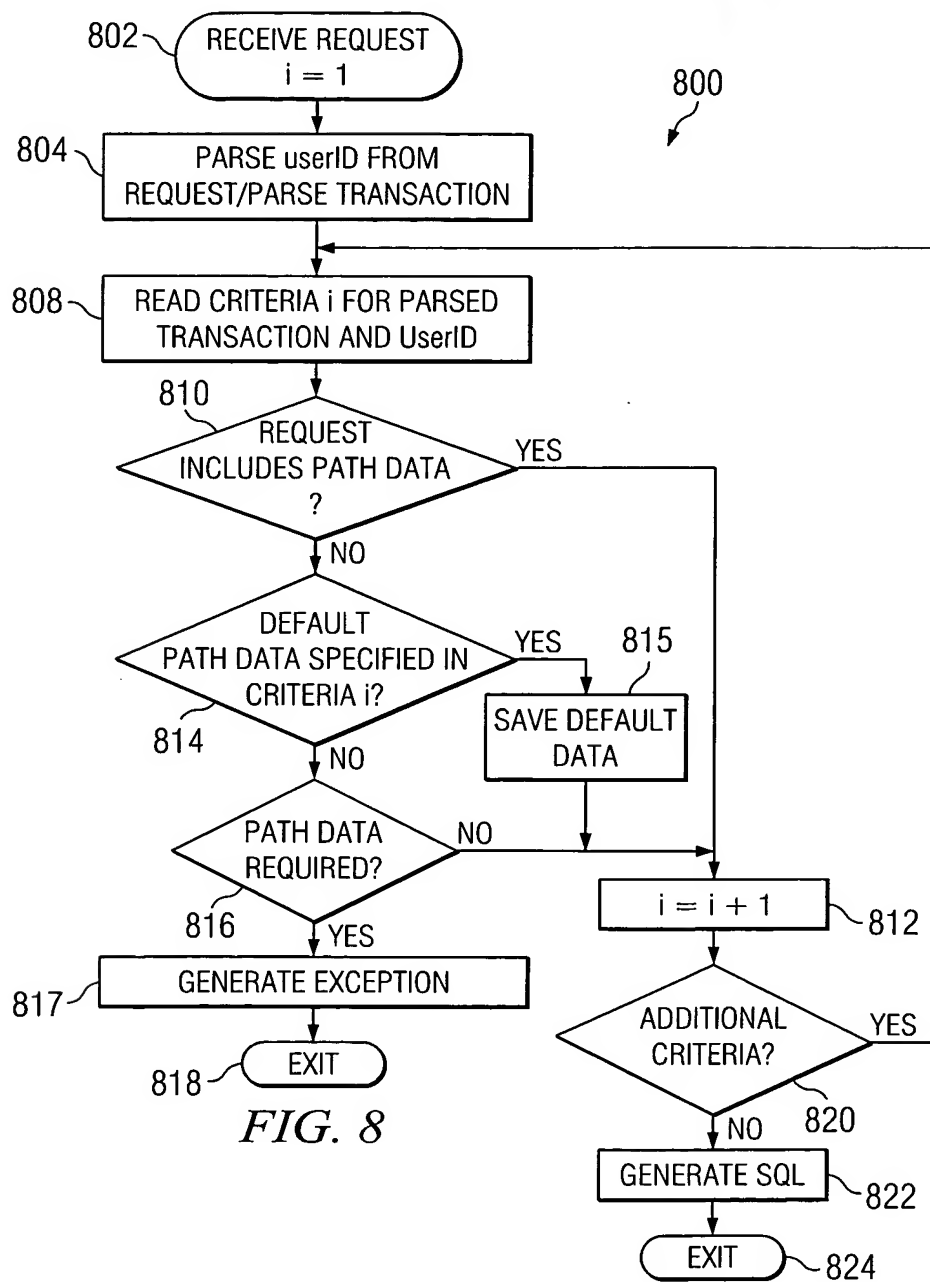
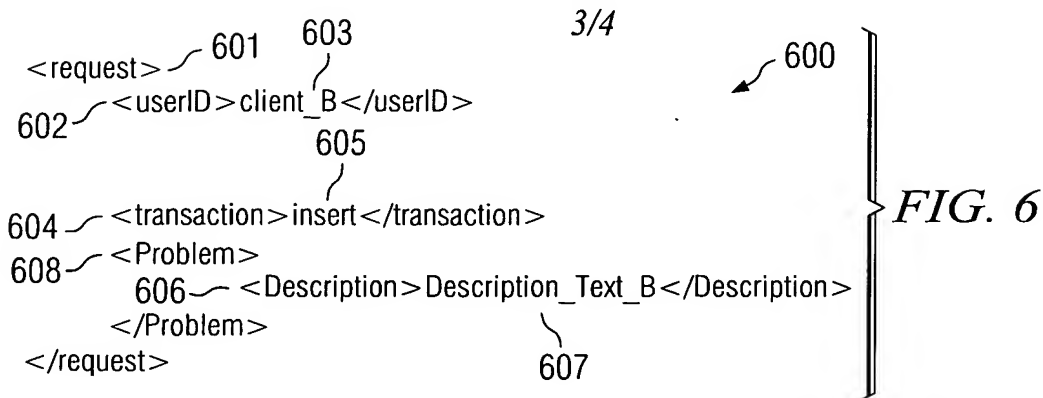


FIG. 4

Problem	420	421	422	423
	Ticket	UserID	Severity	Description
410	0001	Client_C	1	Description Text 1
411	0002	Client_D	2	Description Text 2
412	0003	Client_E	3	Description Text 3
413	0004	Client_F	3	Description Text 4

FIG. 4 is a table showing a list of problems. The table has four columns: Problem, Ticket, UserID, Severity, and Description. The rows are numbered 410 through 413.





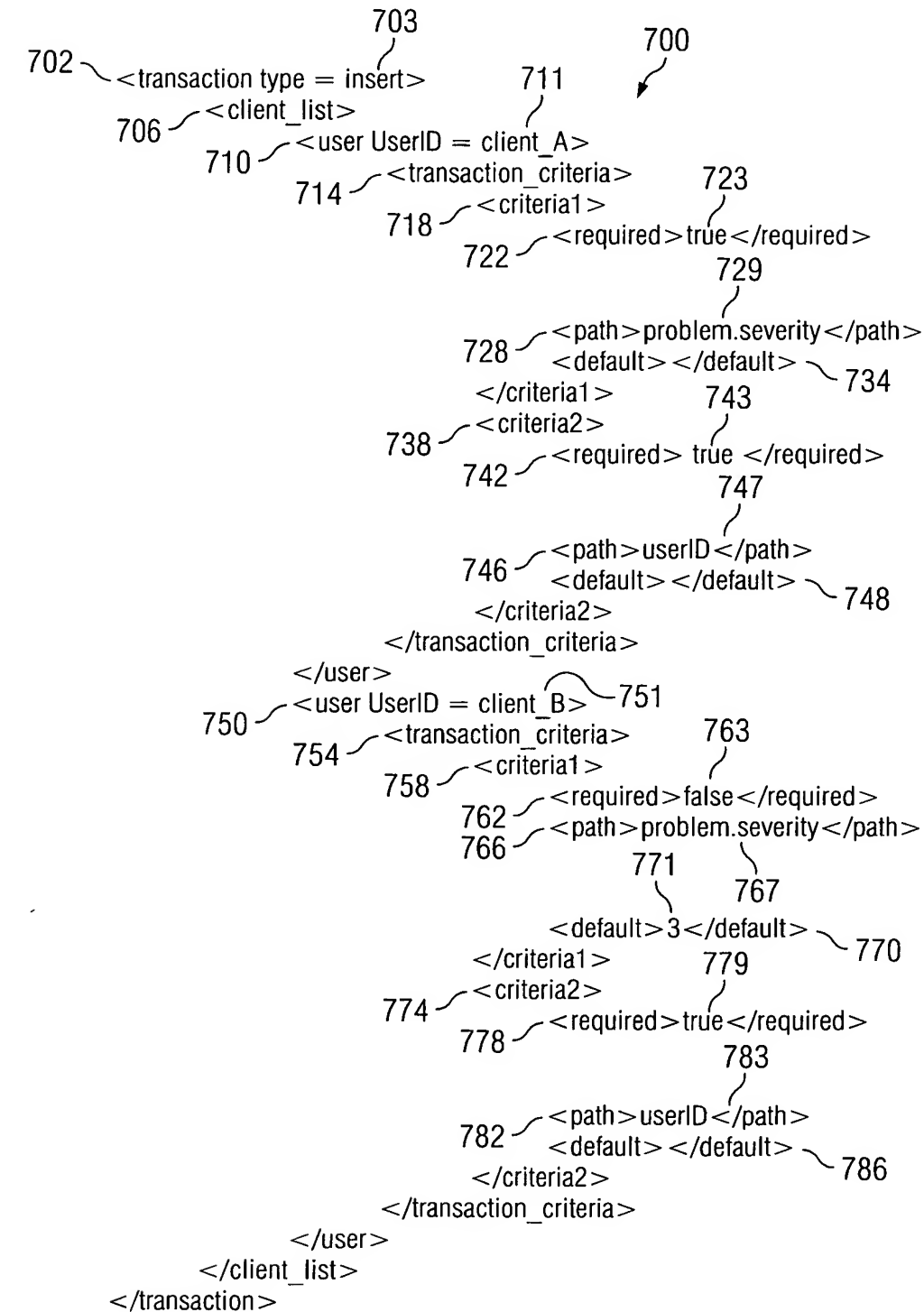


FIG. 7